

## Lect. PhD MESUT ÜLEN

### Personal Information

**Office Phone:** [+90 242 346 3030](tel:+902423463030) Extension: 5574

**Email:** [mulen@akdeniz.edu.tr](mailto:mulen@akdeniz.edu.tr)

**Web:** <https://avesis.akdeniz.edu.tr/mulen>

**Address:** Akdeniz Üniversitesi Sosyal Bilimler MYO, 07070 Muratpaşa/Antalya

### International Researcher IDs

ORCID: 0000-0003-3677-0472

Yoksis Researcher ID: 38756

### Education Information

Doctorate, Akdeniz University, Institute of Social Sciences, Turizm İşletmeciliği , Turkey 2012 - 2019

Postgraduate, Yıldız Technical University, Graduate School Of Natural And Applied Sciences, İstatistik, Turkey 2007 - 2010

Undergraduate, Eastern Mediterranean University, Faculty Of Engineering, Endüstri Mühendisliği, Cyprus (Kktc) 1999 - 2004

### Foreign Languages

English, B2 Upper Intermediate

### Certificates, Courses and Trainings

Education Management and Planning, Pedagojik Formasyon, Eğitim Fakültesi, 2005

### Dissertations

Doctorate, Hizmet Kalitesinin İyileştirilmesinde Altı Sigma Yaklaşımı ve Turizm Sektöründe Bir Uygulama, Akdeniz University, Institute of Social Sciences, Turizm İşletmeciliği , 2019

Postgraduate, Çok değişkenli İstatistiksel Kalite Kontrolünün İlaç Endüstrisine Uygulanması, Yıldız Technical University, İstatistik, 2010

### Research Areas

Social Sciences and Humanities, Management, Marketing, Quantitative Methods, Tourism and Hotel Management, Quality and Production Management, Production and Service Systems

### Academic Titles / Tasks

Lecturer PhD, Akdeniz University, Sosyal Bilimler Myo, Muhasebe Vergi Uygulamaları, 2019 - Continues

Lecturer, Akdeniz University, Social Sciences Vocational School, Muhasebe Ve Vergi Uygulamaları Programı, 2011 - Continues

Lecturer, Yildiz Technical University, Technical Vocational School Of Higher Education, İktisadi Ve İdari Programlar, 2007 - 2011

## Academic and Administrative Experience

Head of Department, Akdeniz University, Social Sciences Vocational School, Department of Accounting and Tax Applications, 2022 - Continues

## Courses

MUHASEBE UYGULAMALARI 2, Associate Degree, 2022 - 2023

İleri Düzey Excel Uygulamaları, Associate Degree, 2022 - 2023

İstatistik, Associate Degree, 2022 - 2023

Muhasebe Uygulamaları 1, Associate Degree, 2022 - 2023

Elektronik Ticaret, Associate Degree, 2022 - 2023

Genel İşletme, Associate Degree, 2022 - 2023

## Articles Published in Other Journals

- I. **SIX SIGMA APPROACH TO IMPROVE SERVICE QUALITY AND A PRACTICE STUDY IN HOSPITALITY SECTOR**  
ÜLEN M., GÜLMEZ M.  
BUSINESS AND MANAGEMENT STUDIES: AN INTERNATIONAL JOURNAL, vol.8, no.3, pp.3150-3182, 2020 (Peer-Reviewed Journal)
- II. **Konaklama İşletmelerinin Tercihinde Bir Araç Olarak AHP Yöntemi: Zincir Oteller Üzerine Bir Uygulama**  
ÜLEN M., GÜLMEZ M.  
VERİMLİLİK DERGİSİ, no.1, pp.85-102, 2016 (Peer-Reviewed Journal)
- III. **Application of Multivariate Statistical Quality Control In Pharmaceutical Industry**  
ÜLEN M., demir i.  
BalkanJM - Balkan Journal of Mathematics, vol.1(2), no.02, pp.93-105, 2013 (Peer-Reviewed Journal)

## Books & Book Chapters

- I. **KIRSAL TURİZM ALANINDA YAPILMIŞ TEZLERİN SİSTEMATİK DERLEMESİ**  
Ülen M.  
in: SİSTEMATİK DERLEME 4, Doç. Dr. Sevcan YILDIZ, Öğr. Gör. Dr. Neriman POLAT ÇELTİKÇİ, Editor, İksad Yayınevi, Ankara, pp.177-192, 2021

## Refereed Congress / Symposium Publications in Proceedings

- I. **Ağrı Kesici Tabletlerin Kalitesinin Çok Değişkenli İstatistiksel Kalite Kontrol Yöntemiyle İncelenmesi**  
ÜLEN M., demir i.  
Yöneylem Araştırması ve Endüstri Mühendisliği 30. Ulusal Kongresi, İstanbul, Turkey, 30 June - 02 July 2010, vol.30, no.379, pp.363-364

## Metrics

Publication: 5